



# Network Security

## Chapter 10

### WWW and Application Layer Security

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## Recap: Internet Protocol Suite

|                   |  |
|-------------------|--|
| Application Layer | Application protocols:<br>e. g. HTTP, SIP, Instant Messengers, ... |
| Transport Layer   | End-to-end connectivity between<br>processes (port concept)        |
| Network Layer     | Routing between networks   |
| Data Link Layer   | Interface to physical media  |
| Physical Layer    |  |

- TCP/IP stack has no specific representation for OSI layers 5, 6, 7 („session“, „representation“, „application“):  
the Application Layer is responsible for all three



## Why Application Layer Security?

- ❑ So far, we were concerned with layers below the application layer:
  - Cryptography (mathematics)
  - Link Layer security
  - Crypto protocols: IPSec, SSL, Kerberos...
  - Firewalls
  - Intrusion Detection
- ❑ There are attacks where these defenses do not work:
  - Cross-Site Scripting, Buffer Overflows, ...
- ❑ Possible because
  - These attacks are not detectable on lower layers (→ cf. WWW Security), or
  - The mechanisms do not secure the correct communication end-points (→ cf. Web Service Security, next lecture)
- ❑ In general, many applications need to provide their own security mechanisms
  - E. g. authentication, authorization



## Part I: Introduction to the WWW

- ❑ Part I: Introduction to the WWW and Security Aspects
- ❑ Part II: Internet Crime
- ❑ Part III: Vulnerabilities and Attacks



## Introduction to the World Wide Web

- ❑ You all know it – but what is it exactly?
- ❑ Conceived in 1989/90 by Tim Berners-Lee at CERN
  
- ❑ Hypermedia-based extension to the Internet on the Application Layer
  - Any information (chunk) or data item can be referenced by a Uniform Resource Identifier (URI)
  - URI syntax (defined in RFCs) :  
`<scheme>://<authority><path>?<query>#<fragment>`
  - Special case: URL (“Locator”)  
`http://www.net.in.tum.de/de/startseite/`
  - Special case: URN (“Name”)  
`urn:oasis:names:specification:docbook:dtd:xml:4.1.2`
  
- ❑ Probably the best-known application of the Internet
- ❑ Currently, most vulnerabilities are found in Web applications



## HTML and Content Generation

- ❑ HTML is the *lingua franca* of the Web
  - Content representation: structured hypertext documents
  - HTML documents – i. e. Web pages – may include:
    - JavaScript: script that is executed in browser
    - Java Applets: Java program, executed by Java VM
    - Flash: multimedia application, executed (played) by Flash player
- ❑ Today, much (if not most) content is created dynamically by server-side programs
  - (Fast-)CGI: interface between Web server and such a server-side program
  - Possible: include programs directly as modules in Web server (e.g. Apache)
- ❑ Often, dynamic Web pages also interact with the user
  - Examples: searches, input forms → think of online banking
- ❑ Examples of server-side technology/languages:
  - PHP, Python, Perl, Ruby, ...
  - Java (several technologies), ASP.NET
  - Possible, but rare: C++ based programs



## HTTP

- HTTP is the carrier protocol for HTML
  - Conceived to be state-less: server does not keep state information about connection to client
  - Mostly simple `GET/POST` semantics (`PUT` is possible)
  - HTML-specific encoding options
- OK for the beginnings – but the Web became the most important medium for all kinds of purposes (e. g. e-commerce, forums, etc.)
  - today: real work flows implemented with HTTP/HTML
  - need to keep state between different pages
  - **sessions**



## Sessions Over HTTP

- Sessions: many work-arounds around the state-less property
  - Cookies: small text files that the server makes the browser store
    - Client authenticates to server → receives cookie with a “secret” value → use this value to keep the session alive (re-transmit)
  - Session-IDs (passed in HTTP header)
  - Parameters in URL
  - Hidden variables in input forms (HTML-only solution)
- Session information is a valuable target
  - E. g., online banking: credit card or account information



## A Few More Aspects

- ❑ Cookies can be exploited to work against privacy
  - User tracking: identify user and store information about browsing habits
  - 3rd party cookies: cookies that are not downloaded from the site you are visiting, but from another one
    - Can be used to track users across sites
  - Cookies can be set without the user knowing (there are reasonably safe standard settings)
  - Security trade-off: many Web pages require cookies to work, disabling them completely may not be an option
- ❑ Cookies may also contain confidential session information
  - Attacker may try to get at such information (→ Cross-Site Scripting)



## A Few More Aspects

- ❑ Session IDs in the URL can also be a weakness
  - Can be guessed or involuntarily compromised (e. g. sending a link)  
→ “session hijacking”
- ❑ **GET** command may encode parameters in the URL
  - Can be a weakness:
  - Some URLs are used to trigger an action, e.g.  
`http://www.example.org/update.php?insert=user`
  - Attacker can craft certain URLs (→ Cross-Site Request Forgery)



## HTTP Authentication

- HTTP Authentication
  - Basic Authentication: not intended for security
    - Server requests username + password
    - Browser answers in plain text → relies on underlying SSL for security
    - No logout! Browser keeps username and password in cache
  - Digest Authentication: protects username + password
    - Server also sends a nonce
    - Browser reply is MD5 hash: md5(username,password,nonce)
    - No mutual authentication – only client authentication
    - More secure and avoids replay attacks, but MD5 is known to have weaknesses
    - SIP uses a similar method
- HTTP authentication often replaced with other methods
  - Requires session management
  - Complex task



## JavaScript

- Script language that is executed on client-side (not only in browsers!)
  - Originally developed by Netscape; today more or less a standard
  - Object-oriented with C-like syntax, but multi-paradigm
  - Allows dynamic content for the WWW → AJAX etc.
  - Allows a Web site to execute programs in the browser
- The Web is less attractive without JavaScript – but anything that is downloaded and executed by a client may be a security risk



## JavaScript

- ❑ Security Issues:
  - Allows authors to write malicious code
  - Allows cross-site attacks (we look at these a bit later in this lecture)
- ❑ Defenses:
  - Sandboxing of JavaScript execution
    - Difficult to implement
  - Same-origin policy: script may only access other resources on the Web if it comes from the same origin
  - Same-origin policy can be violated with Cross-Site Scripting



## Part II: Internet Crime

- ❑ Part I: Introduction to the WWW and Security Aspects
- ❑ Part II: Internet Crime
- ❑ Part III: Vulnerabilities and Attacks



## Vulnerabilities: some numbers

- ❑ 3,462 vs 2,029 web/non-web application vulnerabilities were discovered by Symantec in 2008
- ❑ Average exposure time: 60 days
- ❑ 12,885 site-specific XSS vulnerabilities submitted to XSSed in 2008 alone
- ❑ Only 3% of site-specific vulnerabilities were fixed by the end of 2008
  
- ❑ The bad guys are not some hackers who “want to know how it works”
- ❑ These days, it’s a business!
- ❑ “Symantec Underground Economy Report 2008”:

*“Moreover, considerable evidence exists that organized crime is involved in many cases ...”*

[ed.: referring to cooperation between groups]



## From the Symantec Report 2008 (1/4)

| Rank for Sale | Rank Requested | Category                      | Percentage for Sale | Percentage Requested |
|---------------|----------------|-------------------------------|---------------------|----------------------|
| 1             | 1              | Credit card information       | 31%                 | 24%                  |
| 2             | 3              | Financial accounts            | 20%                 | 18%                  |
| 3             | 2              | Spam and phishing information | 19%                 | 21%                  |
| 4             | 4              | Withdrawal service            | 7%                  | 13%                  |
| 5             | 5              | Identity theft information    | 7%                  | 10%                  |
| 6             | 7              | Server accounts               | 5%                  | 4%                   |
| 7             | 6              | Compromised computers         | 4%                  | 4%                   |
| 8             | 9              | Website accounts              | 3%                  | 2%                   |
| 9             | 8              | Malicious applications        | 2%                  | 2%                   |
| 10            | 10             | Retail accounts               | 1%                  | 1%                   |

**Table 1. Goods and services available for sale, by category<sup>56</sup>**

Source: Symantec Corporation





## From the Symantec Report 2008 (2/4)

| Rank for Sale | Rank Requested | Goods and Services             | Percentage for Sale | Percentage Requested | Range of Prices                                    |
|---------------|----------------|--------------------------------|---------------------|----------------------|--|
| 1             | 1              | Bank account credentials       | 18%                 | 14%                  | \$10-\$1,000                                       |
| 2             | 2              | Credit cards with CVV2 numbers | 16%                 | 13%                  | \$0.50-\$12  |
| 3             | 5              | Credit cards                   | 13%                 | 8%                   | \$0.10-\$25  |
| 4             | 6              | Email addresses                | 6%                  | 7%                   | \$0.30/MB-\$40/MB                                  |
| 5             | 14             | Email passwords                | 6%                  | 2%                   | \$4-\$30   |
| 6             | 3              | Full identities                | 5%                  | 9%                   | \$0.90-\$25  |
| 7             | 4              | Cash-out services              | 5%                  | 8%                   | 8%-50% of total value                              |
| 8             | 12             | Proxies                        | 4%                  | 3%                   | \$0.30-\$20  |
| 9             | 8              | Scams                          | 3%                  | 6%                   | \$2.50-\$100/week for hosting; \$5-\$20 for design |
| 10            | 7              | Mailers                        | 3%                  | 6%                   | \$1-\$25   |

Table 2. Breakdown of goods and services available for sale and requested<sup>64</sup>



## From the Symantec Report 2008 (3/4)

| Exploit Type                                 | Average Price | Price Range   |
|--|---------------|---------------|
| Site-specific vulnerability (financial site) | \$740         | \$100-\$2,999 |
| Remote file include exploit (500 links)      | \$200         | \$150-\$250   |
| Shopadmin (50 exploitable shops)             | \$150         | \$100-\$200   |
| Browser exploit                              | \$37          | \$5-\$60      |
| Remote file include exploit (100 links)      | \$34          | \$20-\$50     |
| Remote file include exploit (200 links)      | \$70          | \$50-\$80     |
| Remote operating system exploit              | \$9           | \$8-\$10      |

Table 8. Exploit prices

Source: Symantec Corporation



| Attack Kit Type     | Average Price | Price Range |
|---------------------|---------------|-------------|
| Botnet              | \$225         | \$150-\$300 |
| Autorooter          | \$70          | \$40-\$100  |
| SQL injection tools | \$63          | \$15-\$150  |
| Shopadmin exploiter | \$33          | \$20-\$45   |
| RFI scanner         | \$26          | \$5-\$100   |
| LFI scanner         | \$23          | \$15-\$30   |
| XSS scanner         | \$20          | \$10-\$30   |

**Table 5. Attack kit prices**

*Source: Symantec Corporation*

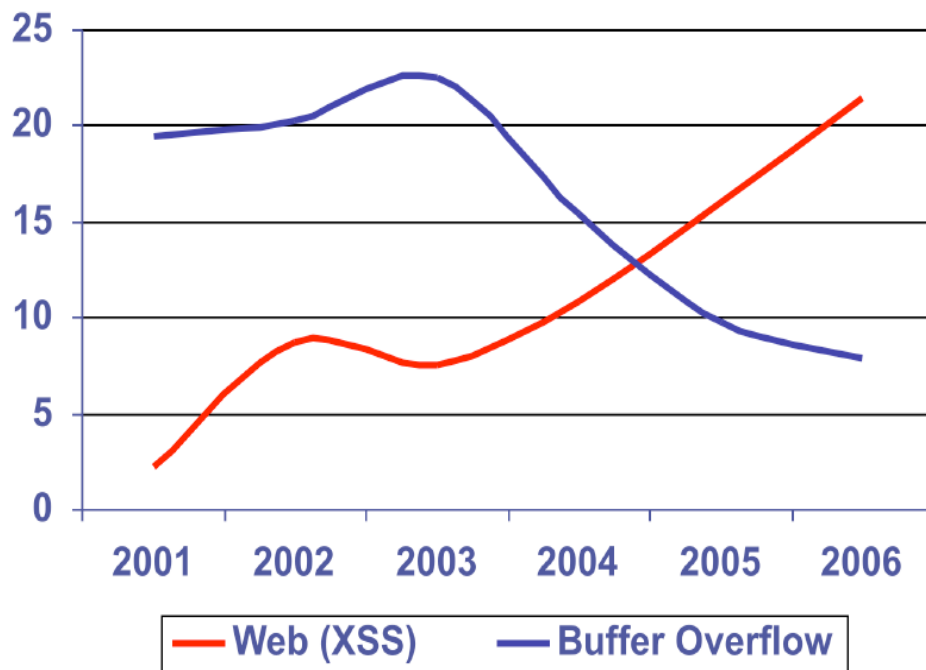


## Part III: Vulnerabilities and Attacks

- Part I: Introduction to the WWW and Security Aspects
- Part II: Internet Crime
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## Comparison: two classic vulnerabilities



Source: MITRE CVE trends



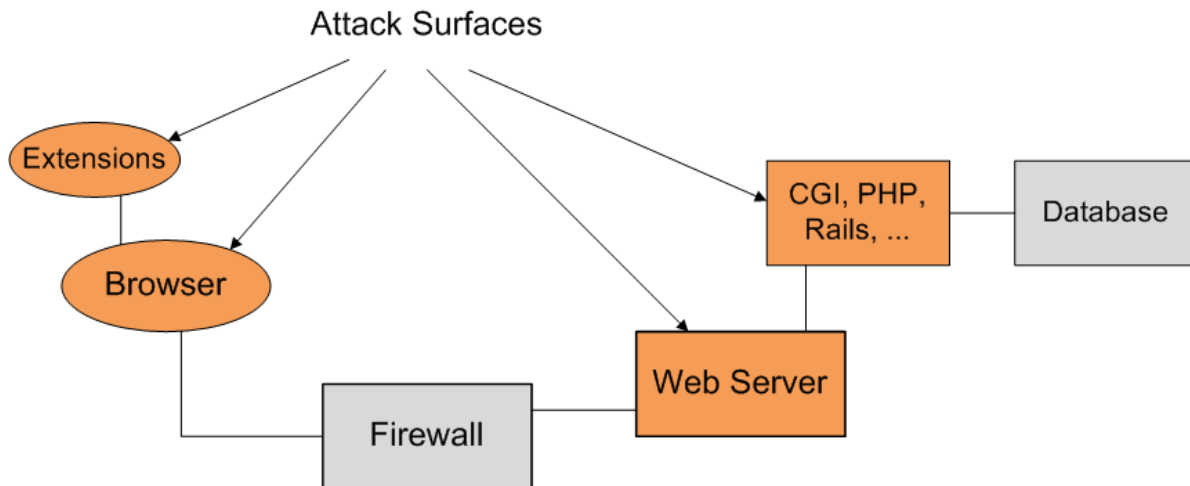
## Classification of Attacks (incomplete)

|  | Client-side  | Server-side   |
|--|--|---|
| <b>Common implementation languages</b> | <input type="checkbox"/> C++ (e. g. Firefox)<br><input type="checkbox"/> XULRunner<br><input type="checkbox"/> Java                              | <input type="checkbox"/> Web Server: C++, Java<br><input type="checkbox"/> Script languages   |
| <b>Common attack types</b>             | <input type="checkbox"/> Drive-by downloads<br><input type="checkbox"/> Buffer overflows   | <input type="checkbox"/> Cross-Site scripting<br><input type="checkbox"/> Code Injection<br><input type="checkbox"/> SQL Injection<br><input type="checkbox"/> (DoS and the like) |
| <b>Result of attack</b>                | <input type="checkbox"/> Malware installation<br><input type="checkbox"/> Computer manipulation<br><input type="checkbox"/> Loss of private data | <input type="checkbox"/> Defacement<br><input type="checkbox"/> Loss of private data<br><input type="checkbox"/> Loss of corporate secrets  |



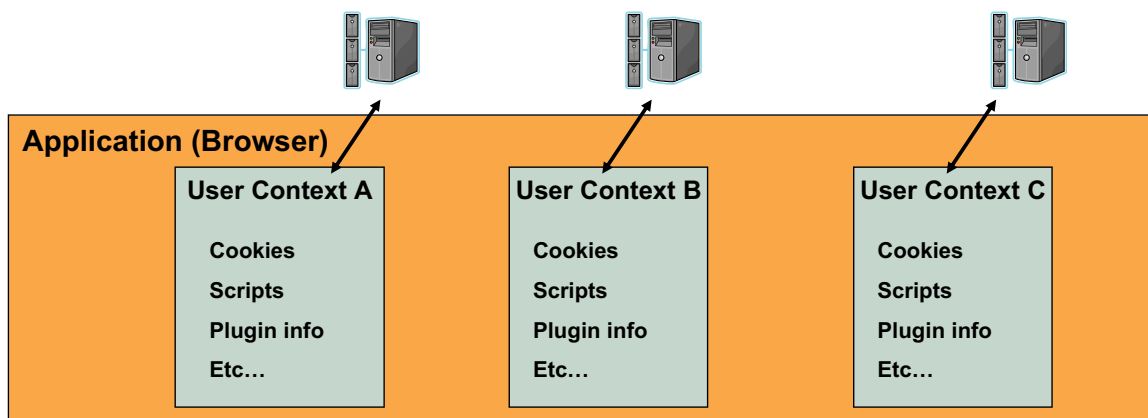
## One Step Back: why is the WWW so vulnerable?

- Many important business transactions take place
- Much functionality, much complexity in software  
→ many attack vectors, huge attack surface
- Even though we may implement protocols like TCP/IP really well, any (Web) application that interacts with the outside world must be open by definition and reachable even across a firewall



## Informal Definition: Contexts

- Context (in general): collection of information that belongs to a particular session or process
  - Useful abstraction that helps us to classify the target of an attack
  - Here: not a formal definition, nor a model of actual implementation
- User Context (in a browser):
  - Collection of all information that “belongs” to a given session
  - Cookies, session state variables, plugin-specific information...
  - JavaScripts: downloaded and executed → obey same-origin policy!
  - Information from session A should not be accessible from Session B
  - Client and server must remain synchronized w.r.t. state information



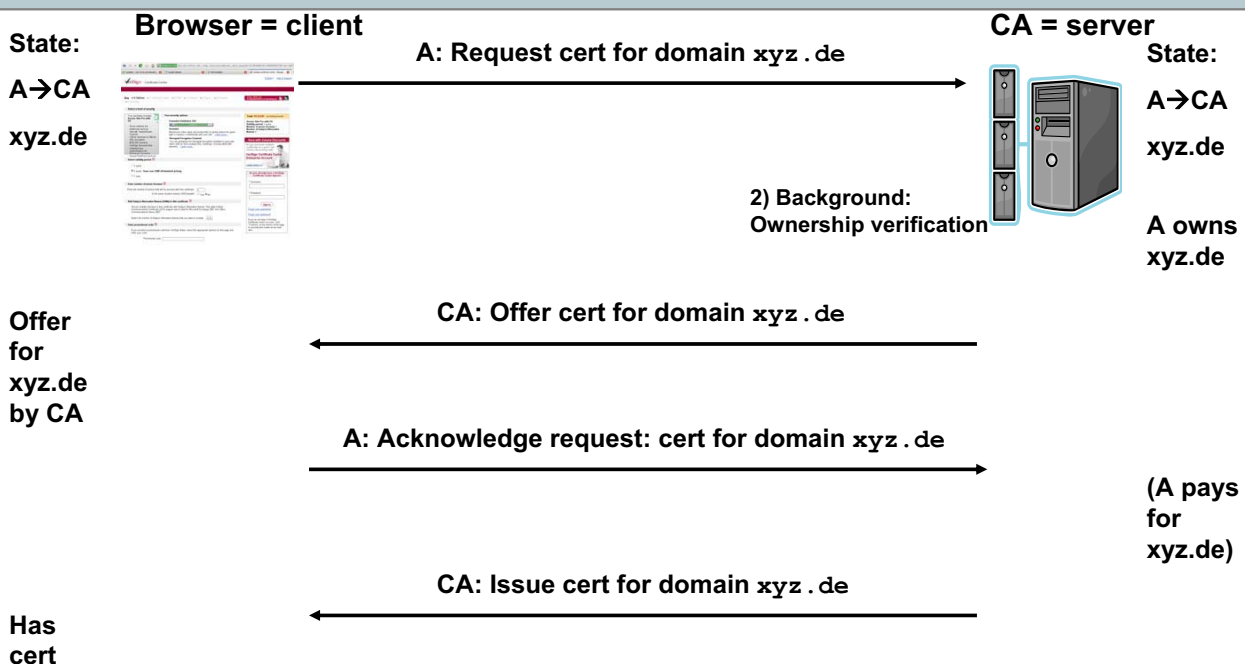


## Attack 1: Session Variables

- ❑ **Target of attack:**  
Synchronization of state information between client and server  
(in other words: the session management is attacked)
- ❑ **Typical scenario:**  
Exchange between client and server that takes several steps to complete
- ❑ **Typical approach of attack:**  
Swap state information during one step
- ❑ **Cause of vulnerability:**  
Server (or client) relies on information sent by the other party instead of storing it itself
- ❑ Best explained by example. Here:  
Server: a CA that can issue X.509 certificates  
Client: a Web browser that wants to acquire such a certificate



## Attack 1: How the Work-Flow Should Be



**Question: where do you keep the session information?**

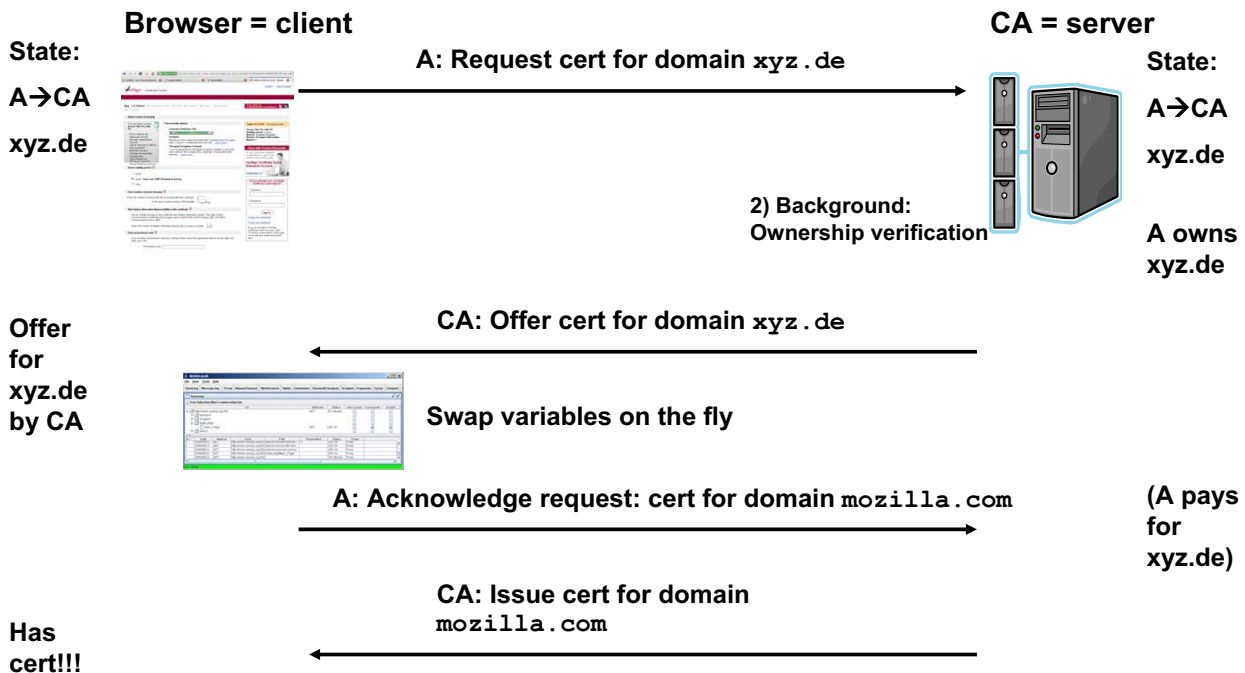
If your answer is "in the cookie": serious mistake.

In fact, the CA must NOT trust information by the browser. We show you why now.



## Attack 1: How to Attack the Synchronization of State Information

In this example, **all state information is stored on client-side** and **retransmitted in each step** (e. g. by reading from a cookie). The server does not store state.



## Why Was the Attack Possible?

- ❑ In our example, all state information was kept on client-side in a cookie
- ❑ All the attacker did was to swap `mozilla.com` for `xyz.de` in the second HTTP request
- ❑ The server issued a cert for the wrong domain because it failed to notice that the *domain name in the first request was not the same as the name in the second request*.
- ❑ That was possible because the relevant information was not stored on server-side
- ❑ Do you think this is too easy and will not happen “in the real world”?
  - In fact, something like this *may* have happened in the beginning of 2009 to a CA that is included in Firefox's root store.
  - Background info:
    - The attack did not succeed – because there was a second line of defense: all “high-value” domain names are double-checked by *human personnel*.
  - The CA publicly acknowledged there was an intrusion.
    - The CA described an attack pattern that hinted at what we have just seen.
    - The CA contacted the attacker – it was a White Hat



## Defense / Mitigation

- ❑ Guideline 1: For each entity in the protocol:
  - Everything that is relevant for the correct outcome must be stored *locally*
  - It can be difficult to identify this information if you have complex work-flows...
- ❑ Guideline 2: All Input Is Evil
  - Always treat all input as untrusted
  - Never use it without verification
- ❑ Nota bene: what if the server uses Javascript/Java to “force” browser to behave correctly? → just use a HTTP proxy → NOT a defense!
- ❑ This was just a simple attack because an entity failed to obey these rules.
- ❑ In particular, Guideline 1 was violated.
- ❑ However, in the following, we show you that attacks are possible even if state is stored correctly and only Guideline 2 is violated.



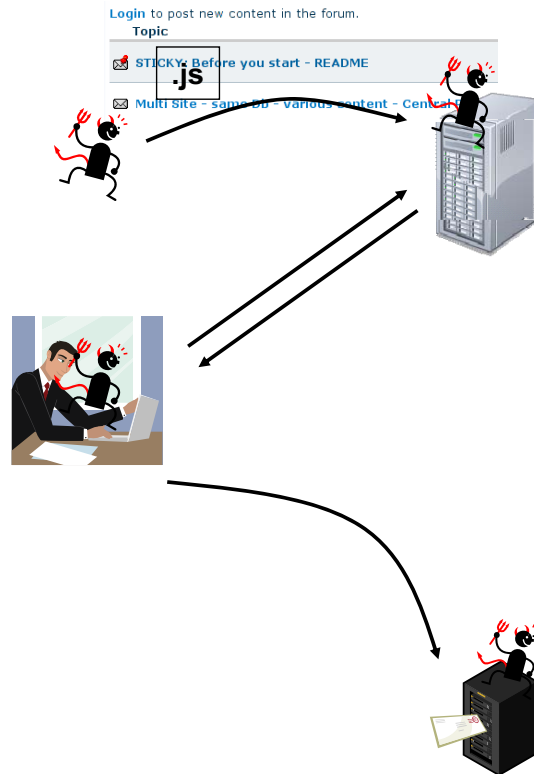
## Cross-Site Scripting (XSS)

- ❑ **Target of attack:**
  - Attempt to access user context from outside the session
  - Goal is to obtain confidential information from the user context
- ❑ **Typical scenario:**
  - User surfing the Web and accessing a Web site while having (Java)script enabled
- ❑ **Typical approach to attack:**
  - Attacker plants a malicious script on a Web page;
  - the script is then executed by the user’s browser
- ❑ **Cause of vulnerability:** two-fold
  - 1) Attacker is able to plant malicious script on a Web page  
→ flaw in Web software needed
  - 2) User browser executes script from a Web page  
→ user’s “trust” in Web site is exploited
- ❑ XSS is one of the most common attacks today



## Cross-Site Scripting: Typical Attack

- Stage 1: Attacker injects malicious script
  - Here: in a Web forum where you can post messages
  - In addition to normal text, the attacker writes:  
`<script>[malicious function]</script>`
  - The server accepts and stores this input
  
- Stage 2: Unaware user accesses Web forum
  - Here: reads poisoned message from attacker
  - User receives:  
`<p>Hello, this is a harmless message</p>`  
`<script>[malicious function]</script>`  
`</p>`
  - Everything within `<script>` is executed by browser *in the user's context*
  
- Possible Consequences:
  - Script reads information from cookies etc. and sends it to attacker's server
  - Script redirects to other site → download trojan etc.



## Cross-Site Scripting: Why Does it Work?

- Why was the attack possible?
- Reason 1: The Web application did not **sanitize** input it received
  - Remember: all input is evil; and the attacker can *choose* his input
  - If the Web app had just dropped all HTML input, there would be no script uploaded → and none executed in the browser
  - Unfortunately, many Web sites allow users to post at least some HTML → a nice feature, but dangerous
  
- Reason 2:  
The user had trusted the Web site and did not assume malicious content could be downloaded and executed  
→ **abuse of trust**
  
- Nota bene: none of the mechanisms you know so far is a defense!
  - Crypto protocols: encrypting/signing does not help here
  - Firewalls: work on TCP/IP level
  - XSS is a particularly useful example to show why there is a need for **application layer security**





## Cross-Site Request Forgery

- ❑ **Target of attack:**  
User-Server context: session of client A with a server B
- ❑ **Typical scenario:**  
*Authenticated* user on a Web page on B which is OK and trusted;  
then the user surfs to server M which is malicious
- ❑ **Typical approach to attack:**
  - Attacker knows that user is logged in  
→ crafts a URL to server B that executes an action
  - Attacker causes victim to call that URL
- ❑ **Cause of vulnerability:**
  - Attacker URL is called by user; within his user context  
→ **abuse of server's trust** into requests from
  - Browser **cannot recognise that request to the URL is malicious**  
→ it seems to be in the correct context  
→ instance of “**Confused Deputy**” problem (browser is deputy):  
authority of deputy (login to B) is abused

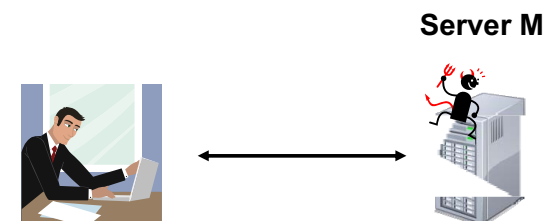
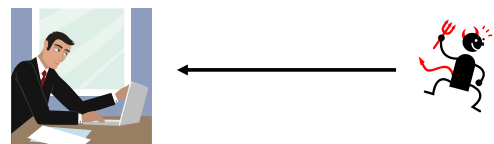
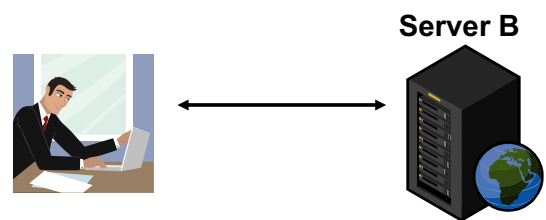


## Cross-Site Request Forgery

- ❑ Stage 1: user logs into Web site
  - Authenticated user
  - Session with server B
  - User keeps this session open
- ❑ Stage 2: attacker tricks user to surf to his own site, server M. Methods:
  - Phishing
  - XSS
- ❑ Stage 3: user surfs to malicious server M
  - In the HTML he receives, a malicious link is embedded  

```
<p>harmless text</p>

<p>more harmless text</p>
```



→ undesired action executed



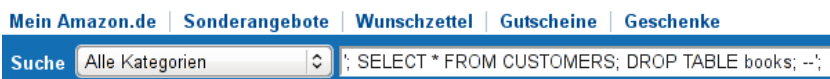
## SQL Injection

- ❑ **Target of attack:**  
Server context
- ❑ **Typical scenario:**  
Web server runs with an SQL database in the background;  
attacker wants to extract or inject information to/from the database
- ❑ **Typical approach to attack:**  
Attacker writes SQL code into an input form, which is then passed to the SQL database; evaluated and output returned
- ❑ **Cause of vulnerability:**  
Web server does not sanitize the input and accepts SQL code
  
- ❑ SQL Injection is a real classic attack

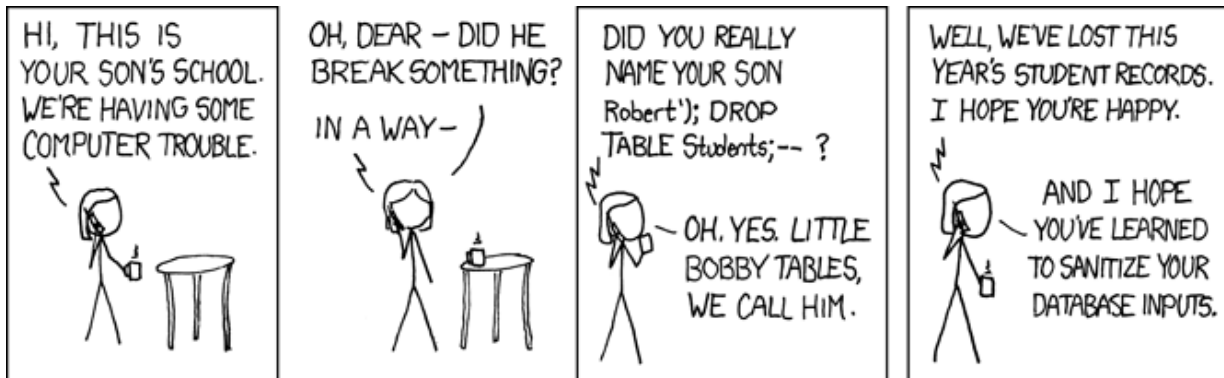


## SQL Injection

- ❑ Attacker injects SQL into search form:



- ❑ The author of the Web page may have intended to execute:  
`SELECT author,book FROM books WHERE book = '$title';`
- ❑ Through the SQL injection, this has become something like:  
`SELECT author,book FROM books  
WHERE book = ''; SELECT * FROM CUSTOMERS; DROP TABLE  
books;`
- ❑ You just lost your catalogue and compromised your customers data
- ❑ Amazon, of course, is too clever not to sanitize their input – but it is amazing how many other Web sites fail to do so!



## Defenses For XSS, XSRF, SQL Injection

- ❑ Some options on **client-side** against XSS/XSRF:
  - JavaScript is often a must for many “good” Web pages
    - turning it off is not an option
    - better sandboxing? → very complex
  - Turning on some security settings can provide some security
    - unfortunately, these are often not activated by default
- ❑ Better protection can be achieved on **server-side**:
  - Treat all input as **untrusted**
  - **Sanitize** your input and output: proper **escaping**
    - Escape (certain) HTML tags and JavaScript
    - Exceedingly difficult and complex task!
    - Whitelisting is better than blacklisting – the black list may grow
- ❑ Do not write your own escaping routines
  - Modern script languages offer this functionality



## Buffer Overflows

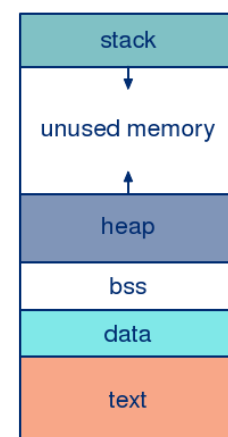
- ❑ **Target of attack:**  
Running process on a server (process has a context!)
- ❑ **Typical scenario:**  
An application that is accessible on the Internet and has a certain built-in flaw  
Vulnerable C(++)-based application on the Internet
- ❑ **Typical approach to attack:**
  - Attacker sends byte stream to vulnerable application; either causing it to crash or to execute attacker code in the process context of the application
- ❑ **Cause of vulnerability: two-fold**
  - Buffer overflow in application → serious programming mistake (root cause: von Neumann machine)
  - Application does not check its input



## Buffer Overflows

- ❑ von Neumann machine:  
program and data share memory
- ❑ Applies to all kinds of software
- ❑ Memory segments:
  - .text – program code
  - .data – initialized static data
  - .bss – uninitialized static data
  - heap – dynamically allocated memory
  - stack – program call stack
- ❑ The vulnerability is in the code:
  - Programmer creates buffer on the stack and does not check its size when writing to it  
`char* buffer; readFromInput(buffer);`
- ❑ Exploit:
  - Because of the way the stack is handled, you can overwrite the return address

Higher memory addresses

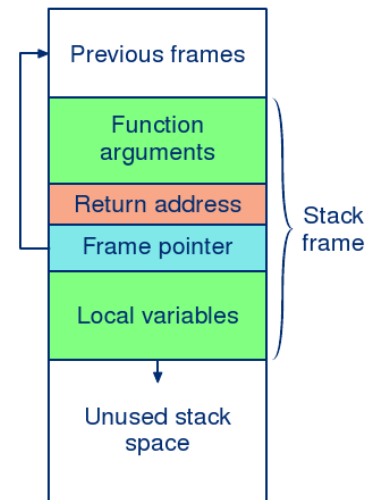


Lower memory addresses



## Buffer Overflows

- Stack is composed of frames
  - Frames are pushed on the stack during function invocation, and popped back after returning
- Each frame comprises
  - functions arguments
  - return address
  - frame pointer: the address of the start of the previous frame
  - local variables
- Without proper bound checking, a buffer content can overspill into adjacent area
- Attacker:
  - Find out the offset to the return address
  - Write data to the buffer: overwrite return address, add your own code
  - Application continues to run from the new address, executing the new code
  - Essentially, you take over the control flow



## Simple Code Example

```
#include <stdio.h>
#include <string.h>
int vulnerable(char* param)
{
    char buffer[100];
    strcpy(buffer, param);
}

int main(int argc, char* argv[] )
{
    vulnerable(argv[1]);
    printf("Everything's fine\n");
}
```

(from [ISec2010])



## Buffer Overflows

- ❑ Buffer overflows are mostly a problem for applications written in languages with direct control over memory (like C++)
- ❑ These are becoming less frequent on Web servers, and checks have become better: correspondingly, we observe a switch to other attacks
  
- ❑ Mitigation of this kind of exploit:
  - Data execution protection: mark certain areas in memory as non-executable
  - Address space layout randomization: choose stack memory allocation at random (“hardened kernels” do this)  
→ Support by operating system helps
  - Canaries: precede the return value with a special value: before following the return value, check if is still the same
  - Be careful when writing in C/C++ etc. and/or do not trade (perceived) speed-ups for clean code



## Summary

- ❑ **Web applications** have a **natural attack surface**: they must accept input from outside
- ❑ **Very complex interactions** between protocols, client+server:
  - Difficult to find all weaknesses in advance
  - In part due to the many mechanisms for session management
  
- ❑ **Typical attacks**:
  - Cross-Site Scripting (XSS): violation of user context, abuse of user trust
  - Cross-Site Request Forgery: confused deputy
  - SQL injection
  - Buffer overflows
  
- ❑ **Defenses**:
  - Most important defense is to **sanitize** and **validate** input data
  - **All input is evil**
  - Also, be aware of your **{user,server,process} contexts**
  - Conventional defenses like cryptography or firewalls are no protection



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